

PREMISES LICENCE

Premises licence number 21/00570/LAPRE
Issue Date 08.12.2021
Latest Revision 16 June 2022 (22/00358/LAPRE)

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description			
Vegan Pind 21B Clarence Street			
Post town	Staines-upon-Thames	Post code	TW18 4SU

Where the licence is time limited the dates
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Licensable activities authorised by the licence The Sale by Retail of Alcohol, The provision of Regulated Entertainment and The provision of Late Night Refreshment

The times the licence authorises the carrying out of licensable activities The provision of Regulated Entertainment from 23:00 until 01:30 everyday The provision of Late-Night Refreshment from 23:00 until 01:30 everyday The Sale by Retail of Alcohol from 10:00 until 01:30 everyday The licensable activity times include the use of the balcony which backs on to the river opposite flats (Church House, Church St, Staines TW18 4EN) which will be used as a smoking area until 11pm and then closed.

The opening hours of the premises Every day from 07:00 until 01:30 and from 07:00 until 02:00 on public and bank holidays

Where the licence authorises supplies of alcohol whether these are on and/or off supplies On
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Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence

Vegan Pind Ltd
1110 Elliott Court
Coventry Business Park, Herald Avenue
Coventry
CV5 6UB

info@veganpind.com

Registered number of holder, for example company number, charity number (where applicable)

13192659

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Bobby Dhunay
ADDRESS REDACTED

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

REDACTED

Signed _____

Principal Licensing Officer

Dated 4 July 2022

Annex 1 - Mandatory conditions**Mandatory Condition: where a premises licence authorises the supply of alcohol:**

1. No supply of alcohol may be made under the Premises licence-
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2010

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises-

- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to-
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

3.

- 1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- 2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- 3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either-
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.

4. The responsible person must ensure that-
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplies having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures-
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whiskey: 25ml or 35ml; and
 - (iii) still wine in a glass: 125ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

**The Licensing Act 2003 (Mandatory Licensing Conditions) Order 2014
(Below Cost Selling Order)**

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1—
 - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - (b) “permitted price” is the price found by applying the formula:

$$P = D + (D \times V)$$

where—

P is the permitted price,

D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Mandatory condition: door supervision

(1) Where a premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, the licence must include a condition that each such individual must be licensed by the Security Industry Authority.

(2) But nothing in subsection (1) requires such a condition to be imposed—

(a) in respect of premises within paragraph 8(3)(a) of Schedule 2 to the Private Security Industry Act 2001 (c. 12) (premises with premises licences authorising plays or films), or

(b) in respect of premises in relation to—

(i) any occasion mentioned in paragraph 8(3)(b) or (c) of that Schedule (premises being used exclusively by club with club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or

(ii) any occasion within paragraph 8(3)(d) of that Schedule (occasions prescribed by regulations under that Act).

(3) For the purposes of this section—

(a) “security activity” means an activity to which paragraph 2(1)(a) of that Schedule applies, and

(b) paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.

Annex 2 - Conditions consistent with the Operating Schedule

1. Smoking on the balcony area and to the front of the premises will be limited to a maximum permitted number of 5 persons at all times. The licence holder shall ensure that customers who are smoking, are supervised by staff (including SIA Door Staff), do so in an orderly manner, so as not to cause a nuisance to nearby residential premises. No consumption of drinks of any type will be permitted in the smoking area.
2. Provide wall or floor mounted cigarette bins in the designated smoking area for customers.
3. Customers who are waiting for a taxi, shall be encouraged to wait inside the premises until the taxi arrives.
4. Management/staff, (including SIA Door Staff), shall proactively monitor the conduct and behaviour of patrons on the public highway and within the premises smoking areas to ensure no noisy, rowdy or anti-social behaviour (this includes loud talking/shouting and people congregating in large groups on pavement obstructing the public highway). Those customers deemed to be engaging in such behaviour shall be asked to cease this activity and/or disperse from the premises quietly.
5. From 23:00hrs, staff will check periodically during entertainment that all windows and doors are kept closed.
6. The installation of an in- line Equalizer and Noise Limiter, in a tamper proof location within the venue. The audio system would need to be calibrated and the limiter and equalizer settings would then be unchanged, with a single input into the sound system.
7. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction and agreed by an Environmental Health Officer or other nominated representative of Spelthorne Borough Council, with an independent acoustic consultant acting as the representative of the premises holder prior to any regulated entertainment taking place at the premises. Access shall only be by persons authorised by the Premises Licence holder, in writing. The limiter shall not be altered without the written consent with Spelthorne Borough Council. No alteration or modification to any existing sound system(s) should be effected without prior notification of an Environmental Health Officer or other nominated representative of Spelthorne Borough Council.
8. The noise limit set on the noise limiter may be reviewed by an Environmental Health Officer or other nominated representative of Spelthorne Borough Council in accordance with the process set out above.

9. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
10. There would be no additional noise amplifying equipment permitted and any external systems would need to be played through the limiter system.
11. All DJs shall use the in house sound system only.
12. Speakers must not be directly supported from the building structure, if this cannot be avoided, resilient fixings must be used. If placed on surfaces then resilient mats etc. must be used to isolate the speaker from the surface.
13. All staff and security teams will be trained and briefed to **make sure are trained and briefed in the requirements of the Licensing Act 2003 and all conditions on the premises licence. Regular 6 month re-training to refresh the staff will also be conducted.** Training logs will be kept at the premises and available on demand
14. Town Centre radio to be used at the premises and be monitored by door supervisors when employed. At other times the use of the radios to be determined by the DPS.
15. DPS or person in charge and all door supervisors will have internal radios to communicate with each other
16. From 8pm daily until all patrons have left the premises there will be one SIA door supervisor at the door and one **inside managing the internal areas of the premises and balcony.** From 10pm on Friday's and Saturday's there will be an additional one door supervisor working until all customers have left the premises.
17. Last entry on Friday's and Saturday's will be 12.45am.
18. We will have SIA trained staff daily between 8pm and until all customers have left the premises.
19. CCTV will cover the licensable areas inside and the rear smoking area and the front of the premises, including the smoking area.
20. No more than 5 patrons from the premises will be permitted to smoke in **either** smoking area at any one time and there will be 2 designated areas for smoking (balcony smoking area not to be used after 11pm daily).
21. Customers attending the premises will be requested to leave the premises quietly. The security will control the front smoking area to make sure customers are not obstructing the highway and allowing pedestrians to pass by safely during their hours 8pm to close daily.
22. A written or electronic register of refusals will be kept including a description of the person refused and the time and date and reason. Such records shall be kept at the premises for a period of 12 months and available on demand.
23. An incident log shall be kept at the premises, and made available on request to an authorized officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - a) all crimes reported to the venue
 - b) all ejections of patrons
 - c) any complaints received concerning crime and disorder
 - d) any incidents of disorder
 - e) all seizures of drugs or offensive weapons

- f) any faults in the CCTV system, searching equipment or scanning equipment
- g) any refusal of the sale of alcohol including date, time and name of staff member
- h) any visit by a relevant authority or emergency service.

24. The premises will install and maintain a comprehensive CCTV system. All entry and exit points must be covered enabling frontal identification of every person entering in a light condition. The CCTV system shall continually record whilst the premises are open. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer of the Council.
25. No person shall be allowed to leave the premises whilst in the possession of any drinking vessel or open glass bottle, whether empty or containing any beverage
26. Any person entering the premises who appears to be under the influence of alcohol or drugs shall in the interests of other members of the public using the premises be requested to leave the premises.
27. The premises shall operate a zero-tolerance policy to the supply and use of drugs
28. All security staff will be required to wear a Hi vis jacket, so they are easily identifiable.
29. Last entry will be Sunday-Thursday - 12am
30. Signage relating to Taxi services available, including phone numbers, will be displayed at the entrance to the premises.
31. The rear doors will be kept closed from 11pm onward to avoid any music noises traveling to the flats to the rear
32. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises. The policy shall be produced on demand of an authorized person' (as defined by Section 13 of the Licensing Act 2003) or the police or an authorised Trading Standards Officer of the Council. Prominent, clear and legible signage shall also be displayed at all entrances to the premises as well as at, at least one location behind any bar advertising the scheme operated.

Annex 3 - Conditions attached after a hearing by the licensing authority

Annex 4 – Plans

Attached